



GoSkydive – COVID 19 Dropzone Measures Frequently Asked Questions

GoSkydive are operational from Thursday 9 July 2020, and have put in place a number of additional health & safety and social distancing measures for the protection of jumpers and their supporters.

In the first instance, be sure to check out this 'Improving Your Experience' PDF and Video from GoSkydive, which takes you through your jump day and the above-mentioned extra measures.

Here are some further answers to additional questions you may have.

Are Chestnut Tree House organising any Group Dive dates for 2020?

Whilst a supporter can book their jump at anytime of the year with GoSkydive, Chestnut Tree House usually organise a couple of 'group dive' days each year, where we attend the jump and encourage as many Team Chestnut jumpers as we can to book their dive on those days.

Due to the current GoSkydive measures of fewer jumpers per session and fewer spectators on site, we have decided to postpone any 'group dives' until next year.

Can I still go ahead with my jump?

Absolutely. From Thursday 9 July, GoSkydive will be operational again 6 days a week. As noted above, they will have additional safety and social distancing measures in place.

To be on the safe side, if you haven't heard from GoSkydive about a month before your jump date, we'd suggest getting in contact with them to confirm your jump is still going ahead as planned.

Can I postpone my jump?

Yes, you can. We'd suggest getting in contact with GoSkydive at the earliest opportunity to reschedule your jump date and time. GoSkydive will inform us of your new jump date too.

Please note that for the foreseeable future, GoSkydive will have a maximum of 50 people jumping on any one day.

What safety and social distancing measures have GoSkydive put in place?

GoSkydive have put in place a number of things covering; max number of jumpers per day, fewer people per pre-jump training session and actual dives, PPE equipment for instructors, social distancing guidance on site, and a number of other areas.

For full details, see GoSkydive's ['Improving Your Dive'](#) guide or ['Improving Your Dropzone'](#) Video.



What should I wear for my jump?

GoSkydive won't be using their usual jump suits for the dives, so have included details in the above PDF to what to wear on the day.

Other equipment (goggles, harnesses, etc.) will still be in use. We have been assured that these will only be used once per day and will be disinfected overnight (with goggles receiving new elastic every day too).

Do I need to wear a face mask?

GoSkydive have asked jumpers and supporters to wear masks when inside any areas (there are inside and outside toilets on site). Jumpers should also wear masks from when they enter the pre-jump waiting area (this is where you get ready to board the plane), until just before you jump.

Can family and friends still come and support me?

Yes, they can. However, please be mindful on the number of supporters you invite to attend, as GoSkydive will be following any COVID 19 government guidance on number of people in a group.

What happens if there is bad weather on the day?

There are undercover areas on site where you can still social distance. However, GoSkydive may ask jumpers and supporters to return to vehicles until bad weather has passed.

If you are already in the plane and a jump is not possible, you will return to the ground and be asked to wait in the undercover area until the bad weather has passed.

GoSkydive will do their utmost to ensure everyone gets to jump on the day. If weather is too bad, it may not be possible for you to jump. If this happens, you will be able to rebook free of charge.

We'd always suggest checking the GoSkydive website on the day of your jump for weather updates. Plus, if the weather is too bad at the start of the day, GoSkydive should get in contact to advise you if planned jumps are still going ahead.

I still have a question, what do I do?

We are sorry that your question was not answered here – our first suggestion would be to contact GoSkydive, who will be able to answer your query.

Alternatively, please contact the Events Team by phone on **01903 706355** or by e-mail at events@chestnut-tree-house.org.uk and we'll do our best to answer your question.