

## **Chestnut Tree House Bungee Jump 2021 FAQs**

### **Signing Up FAQs:**

#### **When is the St Barnabas Bungee Jump?**

Your Bungee Jump will take place on Saturday 5 June 2021. If this date does not work for you, do get in touch on the details below about our other adrenaline challenges.

#### **When do I need to register by?**

Registration will close on the 30<sup>th</sup> May 2021 or earlier if we are sold out. We have limited spaces for the Bungee Jump so we would suggest registering as soon as possible.

#### **What if all spaces have been filled when I want to register?**

Get in touch with us on the details below and we'll be able to register your interest for our next Bungee Jump, or let you know about potential alternative events.

#### **How do I register?**

Go to [www.chestnut-tree-house.org.uk/bungeejump](http://www.chestnut-tree-house.org.uk/bungeejump)

#### **How much is it to register?**

It costs £40 (which is non-refundable) to register and secure your space for a Bungee Jump.

#### **How do I know I have a space?**

When you register and pay successfully, you will receive an automatic email from the Events Team, confirming your registration and starting you off on your fundraising journey.

#### **Is there a minimum sponsorship?**

There is a minimum sponsorship of £250. Please note that your £40 registration fee does not count toward your minimum sponsorship. We will support you every step of your fundraising journey.

#### **When do I need to raise the sponsorship by?**

You will need to raise £125 of the minimum sponsorship before the 22 May 2021. The rest should be sent to us no later than 1 month after your Bungee Jump.

#### **Can I cancel my place on the challenge?**

If you are unable to take part in the event, do get in touch with the Events Team as it may be that we can transfer you to an alternative date or adrenaline event. If you wish to fully cancel your space, you will need to cover the cost of your Bungee Jump by donating £100 to Chestnut Tree House (inclusive of your registration fee).

#### **What is the address of the bungee jump?**

Steyne Gardens, Worthing, England BN1 13D

## Fundraising FAQs

### **What if I haven't fundraised before?**

The team will be here every step of the way to help you with your fundraising. A good place to start is our website <https://www.chestnut-tree-house.org.uk/fundraising/fundraising-hub/>. Here you will find hints and tips to get started, a whole host of fundraising advice and tools to download, and guides on setting up a JustGiving page. We will also send you a fundraising pack to help you. Feel free to talk to us anytime about your ideas or if you need some extra help. We can help!

### **Can I gift aid my donation?**

We would love you to gift aid your donation! You can ask all your sponsors to gift aid their donation by ticking the box on the sponsorship form, this will help Chestnut Tree House raise an extra 25p for every £1 you are sponsored. Please note we are unable to put Gift Aid towards your minimum sponsorship target. Find out more on our [website](#).

### **Can I hand in my sponsor money on the day?**

Unfortunately, we do not have the facilities to take money on the day, so please do not bring your sponsor money with you.

### **How to I pay in my sponsor money?**

There are several ways you can send your sponsorship to us...

- **Online:** If you have a JustGiving / Virgin Money Giving (or similar) page, then funds will automatically be sent to us every couple of weeks
- **Cheques:** You can send us a cheque, made payable to Chestnut Tree House, to 'Freepost RSL-CHXE-CGZR, Chestnut Tree House Events Team, 2 Titnore Lane, Worthing, BN12 6NZ.
- **Phone:** You can call us on 01903 706354 and pay over the phone
- **BACS:** You can make a payment to us at Sort code: 60-03-38 and Account No: 70574790. (these are the Natwest Bank details for St Barnabas Hospices). Please use a clear reference so we can attribute this to you (e.g. CTHBJ21**NAME**)

We strongly advise not to send cash in the post! To minimise the risk of spreading coronavirus please try to avoid using cash wherever possible. If you are using a Sponsorship Form, we will need a copy of this too in order to claim any Gift Aid from your supporters.

## UK Bungee Jump FAQ's

Please note that the following are guidance from UK Bungee Jump that put on the Bungee Jump on behalf of Chestnut Tree House. Please read the following carefully and in full.

### **The Bungee Jumper must adhere to the following guidelines:**

- Be over the age of 14 and all those aged 14 and 15 will require a parental signature on the day of the jump.
- Have a maximum weight of 120 KG / 18.9 stone for a solo jumper
- Seek professional medical advice before jumping and sign a non-standard waiver if any of the following apply;
  - Aged 50 years or above
  - High blood pressure
  - Heart condition
  - Suffer from dizziness or epilepsy



- Damage to neck, back, spinal column, legs or eyes
- Asthma
- Medication – if you are taking any form of prescribed medication, please inform us of how this may affect you
- Understand that you will need to read a health warning notice and sign a waiver on the day of the jump.

**I still have questions. Can I speak to anyone from the Chestnut Tree House Events Team?**

We would love to speak to you! You can call us on 01903 706354 Monday-Friday, between the hours of 9am-5pm, or alternatively drop us an email anytime to [events@chestnut-tree-house.org.uk](mailto:events@chestnut-tree-house.org.uk)