



Chestnut Tree House White Cliffs Abseil 2021 FAQs

Signing Up FAQs:

When is the St Barnabas White Cliffs Abseil?

Your White Cliffs Abseil will take place on Saturday 3 July 2021. If this date does not work for you, do get in touch on the details below about potential alternative dates or our other adrenaline challenges.

When do I need to register by?

Registration will close on the 27th June 2021 or earlier if we are sold out. We have limited spaces for the White Cliffs Abseil so we would suggest registering as soon as possible.

What if all spaces have been filled when I want to register?

Get in touch with us on the details below and we'll be able to register your interest for our next White Cliffs Abseil, or let you know about potential alternative events.

How do I register?

Go to www.chestnut-tree-house.org.uk/whitecliffsabseil

How much is it to register?

It costs £40 (which is non-refundable) to register and secure your space for a White Cliffs Abseil.

How do I know I have a space?

When you register and pay successfully, you will receive an automatic email from the Events Team, confirming your registration and starting you off on your fundraising journey.

Is there a minimum sponsorship?

There is a minimum sponsorship of £150. Please note that your £40 registration fee does not count toward your minimum sponsorship. We will support you every step of your fundraising journey.

When do I need to raise the sponsorship by?

You will need to raise £75 of the minimum sponsorship before the 19 June. The rest should be sent to us no later than 1 month after your White Cliffs Abseil.

What is the address of the abseil?

Peacehaven Heights Clifftop, Peacehaven, East Sussex, BN10 8QG

How do I get there?

By car: The main motorways into Peacehaven are A27 and the A26. There are multiple free car parks in Peacehaven. One of the closest to the abseil site is Piddinghoe Avenue Car Park, Peacehaven BN10 8QX which is a 13-minute walk to the abseil site.

By Train: The closest station is Newhaven Town Train Station. The 12A bus will then take 20 minutes to the abseil site.



What time will I abseil?

At the point of registration, you have the option to choose whether you would prefer a morning or afternoon slot which we will try to accommodate. We will be in touch in June to give you the exact timing of your abseil.

Can I abseil with a friend?

Only one person makes the abseil descent at a time, however you can request to abseil within the same time slot as a friend and we will do our best to accommodate this.

Can I cancel my place on the challenge?

If you are unable to take part in the event, do get in touch with the Events Team as it may be that we can transfer you to an alternative date or adrenaline event. If you wish to fully cancel your space, you will need to cover the cost of your White Cliffs Abseil by paying £75 to Chestnut Tree House at the time of cancellation (inclusive of your registration fee).

What happens if the event is cancelled due to bad weather or a national lockdown?

If the White Cliffs Abseil is cancelled due to unsuitable weather conditions or government legislation or for any other reason out of our control we will rebook your abseil for a suitable date later in the year. If you are unable to attend the new proposed date you will have the opportunity to transfer to another adrenaline event or obtain a full refund minus the Active registration platform booking fee.

Fundraising FAQs

What if I haven't fundraised before?

The team will be here every step of the way to help you with your fundraising. A good place to start is our website <https://www.chestnut-tree-house.org.uk/fundraising/fundraising-hub/>. Here you will find hints and tips to get started, a whole host of fundraising advice and tools to download, and guides on setting up a JustGiving page. We will also send you a fundraising pack to help you. Feel free to talk to us anytime about your ideas or if you need some extra help. We can help!

Can I gift aid my donation?

We would love you to gift aid your donation! You can ask all your sponsors to gift aid their donation by ticking the box on the sponsorship form, this will help Chestnut Tree House raise an extra 25p for every £1 you are sponsored. Please note we are unable to put Gift Aid towards your minimum sponsorship target. Find out more on our [website](#).

Can I hand in my sponsor money on the day?

Unfortunately, we do not have the facilities to take money on the day, so please do not bring your sponsor money with you.

How to I pay in my sponsor money?

There are several ways you can send your sponsorship to us...

- **Online:** If you have a JustGiving / Virgin Money Giving (or similar) page, then funds will automatically be sent to us every couple of weeks
- **Cheques:** You can send us a cheque, made payable to Chestnut Tree House, to 'Freepost RSL-CHXE-CGZR, Chestnut Tree House Events Team, 2 Titnore Lane, Worthing, BN12 6NZ.
- **Phone:** You can call us on 01903 706354 and pay over the phone



- **BACS:** You can make a payment to us at Sort code: 60-03-38 and Account No: 70574790. (these are the Natwest Bank details for St Barnabas Hospices). Please use a clear reference so we can attribute this to you (e.g. CTHWCA21**NAME**)

We strongly advise not to send cash in the post! To minimise the risk of spreading coronavirus please try to avoid using cash wherever possible. If you are using a Sponsorship Form, we will need a copy of this too in order to claim any Gift Aid from your supporters.

4th Dimension FAQ's

Please note that the following are guidance from 4th Dimension that put on the White Cliffs Abseil on behalf of Chestnut Tree House. Please read the following carefully and in full.

The White Cliffs Abseiler must adhere to the following guidelines:

- Be over the age of 14 and all those aged 14-17 will require parental consent on the day of the abseil.
- Have a maximum waist size of 50 inches in order to fit into the harness.

I still have questions. Can I speak to anyone from the Chestnut Tree House Events Team?

We would love to speak to you! You can call us on 01903 706354 Monday-Friday, between the hours of 9am-5pm, or alternatively drop us an email anytime to events@chestnut-tree-house.org.uk