



Chestnut Tree House Wing Walk 2021 FAQs

Signing Up FAQs:

When is the Chestnut Wing Walk?

Your wing walk will take place on Sunday 18 July 2021. If this date does not work for you, do get in touch on the details below about potential alternative dates or our other adrenaline challenges.

When do I need to register by?

It will close during May 2021. However, we have very limited spaces for the above wing walk, which are likely to go quickly, so we would suggest registering ASAP.

What if all spaces have been filled when I want to register?

Get in touch with us on the details below and we'll be able to either register your interest for our next wing walk, or let you know about potential alternative dates.

How do I register?

Go to: www.chestnut-tree-house.org.uk/events/wing-walk

How much is it to register?

It costs £50 (which is non-refundable) to register and secure your space for a wing walk.

How do I know I have a space?

When you register and pay successfully, you will receive an automatic email from the Events Team, confirming your registration and starting you off on your fundraising journey.

Is there a minimum sponsorship?

There is a minimum sponsorship of £800. Please note that your £50 registration fee does not count toward your minimum sponsorship. We will support you every step of your fundraising journey.

When do I need to raise the sponsorship by?

You will need to raise £500 of the minimum sponsorship 1 month before the wing walk event. The rest should be sent to us no later than 1 month after your wing walk.

Can I cancel my place on the challenge?

If you are unable to take part in the event, do get in touch with the Events Team as it may be that we can transfer you to an alternative date or adrenaline event. If you wish to fully cancel your space, you will need to cover the cost of your wing walk (see the full Terms of Acceptance on our website).

Fundraising FAQs

What if I haven't fundraised before?

The team will be here every step of the way to help you with your fundraising. A good place to start is our website <https://www.chestnut-tree-house.org.uk/fundraising/fundraising-hub/>. Here you will find hints and tips to get started, a whole host of fundraising advice and tools to download, and guides on setting up a JustGiving page. We will also send you a fundraising pack to help you. Feel free to talk to us anytime about your ideas or if you need some extra help. We can help!



Can I gift aid my donation?

We would love you to gift aid your donation! You can ask all your sponsors to gift aid their donation by ticking the box on the sponsorship form, this will help Chestnut Tree House raise an extra 25p for every £1 you are sponsored. Please note we are unable to put Gift Aid towards your minimum sponsorship target. Find out more on our [website](#).

Can I hand in my sponsor money on the day?

Unfortunately, we do not have the facilities to take money on the day, so please do not bring your sponsor money with you.

How to I pay in my sponsor money?

There are several ways you can send your sponsorship to us...

- **Online:** If you have a JustGiving / Virgin Money Giving (or similar) page, then funds will automatically be sent to us every couple of weeks
- **Cheques:** You can send us a cheque, made payable to Chestnut Trees House, to 'Freepost RSSL-CHXE-CGZR, Chestnut Tree House Events Team, 2 Titnore Lane, Worthing, BN12 6NZ.
- **Phone:** You can call us on 01903 706354 and pay over the phone
- **BACS:** You can make a payment to us at Sort code: 60-03-38 and Account No: 70574790. (these are the Natwest Bank details for St Barnabas Hospices). Please use a clear reference so we can attribute this to you (e.g. CTHWW21**NAME**)

We strongly advise not to send cash in the post! To minimise the risk of spreading coronavirus please try to avoid using cash wherever possible. If you are using a Sponsorship Form, we will need a copy of this too in order to claim any Gift Aid from your supporters.

The Wing Walk Company FAQ's

Please note that the following are guidance from The Wing Walk Company that put on the wing walk on behalf of Chestnut Tree House. Please read the following carefully and in full.

A reminder that the Wing Walker must adhere to the following guidelines:

- The Wing Walker must be aged between 18 - 80 years of age at the time of the wing walk.
- The maximum weight is 85kgs (13st 4lb). On the day of your flight, if you arrive and you are overweight, you will not be able to fly and there will be a £200 re-booking fee.
- The Wing Walker will be required to sign a declaration of fitness at the briefing.
- If the Wing Walker suffers from high blood pressure, epilepsy, fainting, blackouts / dizziness, heart or lung disease you cannot participate. If your medical condition is being managed; you may be able to participate and should discuss this with your GP / Consultant and provide proof of this before you fly.
- If the Wing Walker suffers from drug or alcohol addiction, mental health issues, or are pregnant they will not be able to participate.

When Should I arrive?

Please arrive at approx. 30 minutes before your briefing time (this will be confirmed to you by Chestnut Tree Events Team nearer the day of the event).



What do I do if the weather forecast does not look good on the day of my flight?

Chestnut Tree House will be keeping in touch with you both ahead of your wing walk and on the day. If your wing walk has to be cancelled up to the day of the event due to bad weather, Chestnut Tree House will contact you ASAP to let you know.

Of course, the experience is weather dependant, which can change during the day. Therefore, if the weather changes on the day and is unsuitable for flying, The Wing Walk Company will make a call and let you know.

Either way, you will be able to rebook your wing walk at no extra cost. Chestnut Tree House will support you in that.

Please note that you can call The Wing Walk Company's Operational Number 07871 259057, up to 48hrs before the day of your flight. This will provide you with a recorded message detailing the expected weather conditions on the day of your wing walk.

What Is Appropriate Clothing For My Wing Walk?

- You must wear tight fitted clothing, no loose or baggy clothing can be worn e.g. hoodies, capes and bootleg trousers.
- You must wear laced, soft soled shoes or trainers. Boots or heels are prohibited.
- Depending on the temperature on the day of your Wing Walk, you may require additional layers of clothing.
- Goggles and earplugs are compulsory to wear and are provided by the Wing Walk Company on the day. Goggles are cleaned between wing walks and where possible are used once a day. The earplugs are single use only
- Fancy dress costumes can be worn as long as they adhere to the above guidelines.
- We advise you to remove any watches / jewellery.

What Can I Expect On The Day?

- A warm welcome by The Wing Walk Company Team
- A 15-minute briefing delivered by our team to run through; how to climb up to the rig, what to expect from your Wing Walk and Health and Safety procedures.
- Please allow a minimum of 2 hours between your briefing and completing your Wing Walk
- A 10-minute airborne flight
- Opportunity to tailor your flight with the Pilot to either achieve the maximum adrenaline experience for you or a more relaxed flight
- Viewing area for friends and family to come and watch
- Option to purchase a recording of your Wing Walk from 2 on-board HD camera's, with Pilot commentary at an additional price of £40 on the day of your wing walk
- A certificate to confirm the completion of your Wing Walk Experience with The Wing Walk Company

Can I Eat Before My Wing Walk?

You can eat before you fly, but we would advise that you don't have a large / heavy meal immediately before.



Can I Wear Contact Lenses or Glasses During My Wing Walk?

Due to the wind and the high speeds reached, unfortunately contact lenses are not recommended. Glasses can be worn during the Wing Walk; we can provide you with goggles that can be worn over glasses.

What Facilities Are Available At the Airfield?

Each airfield has a café serving hot and cold food and drinks. Toilets, car parking and excellent viewing facilities are also available. If you bring your own picnic, please do not consume it on the airfield premises.

Can I Bring Family, Friends and Pets Along To Watch?

You are welcome to bring as many friends and family along to watch. Unfortunately, no pets are allowed in the public areas. Please make sure your friends and family members are not late on the day as we are unable to wait for them.

How Do I Get To The Airfield?

Headcorn Aerodrome

- **Address:** Headcorn Aerodrome, Ashford, TN27 9HX
- **Train:** 1.6 miles from Headcorn Train Station

When you arrive at Headcorn Aerodrome, please park in the main car park; enter through the gate walk past the café and you will see The Wing Walk Company Office straight ahead. This will be sign posted. Please note there is now a small £2 charge per vehicle at the airfield to park, which can be paid by cash or card on arrival.

I still have questions. Can I speak to anyone from the Chestnut Tree House Events Team?

We would love to speak to you! You can call us on 01903 706354 Monday-Friday, between the hours of 9am-5pm, or alternatively drop us an email anytime to events@chestnut-tree-house.org.uk